

Who is OVESS?

We are a *non-profit student-run* organization. The staff consists of only three students – a manager, an assistant manager, and an accountant. We are all first, second, or third year students.

We are not a “normal” bookstore. Consider us to be more of the middle-man. We work directly with staff and administration to offer you required or recommended supplies. We go right to the publisher or distributor to get books and other items for you at a less expensive, more reasonable price.

Contact Information

Email: ovess@osu.edu

Online store: <http://squareup.com/store/ovess>

Additionally, check us out on Facebook or our CVMCommunity pages!

FAQ's

Why do you have such limited hours?

We are full-time veterinary students. This is why we have such limited hours, but we are more than willing to accommodate an urgent need that extends beyond our normal operation. Please email us in advance to make arrangements.

What does a backorder mean?

The supplier/vendor does not have enough products to meet our order. This occasionally occurs with book orders. The distributor will put our order on hold and cannot always give us an expected re-print date. If this happens with an order you placed, we will certainly cancel it for you and credit your account, should you decide you want to go elsewhere.

Can I exchange my scrubs or labcoat for a different size?

If the tags are still in place and you have not worn them before, we will gladly allow the exchange.

Why does OVESS not keep more of a variety of items in stock?

We are a non-profit organization; all of the items you see in our small store are paid for out of our pocket. We could not afford to maintain a larger supply. Additionally, we are limited in space. This also helps keep the cost you pay low.

What items do you normally keep on the shelf?

Smaller items, such as penlights, some medical instruments, stethoscopes, scrubs, coveralls, and labcoats are commonly available for immediate purchase. However, there are occasions where we can be sold out due to an unexpected demand!

Thank you! -OVESS STAFF